



# PROPOSED SYSTEMS PORTFOLIO STRUCTURE WITH NEW AQIP CATEGORIES

V jku"fqew o gpv"kf gpvkŁgu"vjg"tgxkugf"CSKR"Ecvg i qtkgu"\*pqy"ukz"kp"pw o dgt+"cpf"vjg"ceeq o rcp{kpi"tgxkugf"U{uvg o u"  
Rqtvhqkq"uvtwewtg"V jku"kpht o cvkqp"y cu"cppqwpegf"cv"vjg"Eq o o kuukqp"4236"Cppwci"Eqphgtgpeg"kp"Cr tkn0  
Kpukvwkqpu"vj cv"ctg"rtgrctkpi"U{uvg o u"Rqtvhqkq"ht"uwd o kuukqp"qp"Pxg o dgt"3."4236"o c{"y tkvg"vq"vjg"pgy"  
Ecvg i qtkgu"wukpi"vjg"pgy"U{uvg o u"Rqtvhqkq"uvtwewtg" O "vq"vdkvg"vq"vjg"p O tgrh



50D0"Vjg"kpukvwkqp"fg o qpvtcvgu"vjcv"vjg"gzgtekug"qh"kpvgngewwcn"kpswkt{"cpf"vjg"ceswkukvkqp."cr rnkecvkqp."cpf"kpvgi tcvkqp"qh"  
dtqcf"ngctpkpi"cpf"umknnu"ctg"kpvgi tcn"vq"kvu"gfweckqpcn"rtqi tco u0

30" Vjg"i gpgtcn"gfweckqpcn"rtqi tco"ku"cr rtqr tkcvg"vq"vjg" o kuukqp."gfweckqpcn"qhhtkpi u."cpf"fgi tgg"ngxgnu"qh"vjg"kpukvwkqp0

40" Vjg"kpukvwkqp"ctkewncvgu"vjg"rwtrqugu."eqpvgpv."cpf"kpvgpfgf"ngctpkpi"qwveq o gu"qh"kvu"wpfgti tcfwcvg"i gpgtcn"gfweckqpcn"  
tgswtg o gpvu0"Vjg"rtqi tco"qh"i gpgtcn"gfweckqpcn"ku"i tqwpfgf"kp"c"r j knquqr j {"qt"htc o gy qtm"fgxgnqrgf"d{"vjg"kpukvwkqp"

## ACADEMIC PROGRAM DESIGN

1P3

Cecfgoke"Rtqitc o" Fgukip" hqewugu" qp" fgxgnqrkpi" cpf" tgxkukpi" rtqitc o u" vq" o gg v" uvcmgj qnfgtu0" pggfu0" Fguetkdg" vjg" rtqeguugu" hqt" gpuwtkpi" pgy" cpf" ewttgpv" rtqitc o u" o gg v" vjg" pggfu" qh" vjg" kpukvwwkqp" cpf" kvu" fkggtug" uvcmgj qnfgtu0" Vjku" kpenwfgu. "dvw" ku" pqv" nk o kvgf" vq. "fguetkrvkqpu" qh" mg{ "rtqeguugu" hqt<

- Kfgpvkh{ kpi" uvwfgpv" uvcmgj qnfgt" i tqwru" cpf" fgvgt o kpkpi" vjgkt" gfwecvkqpcn" pggfu" \*30E03."30E04+
- Kfgpvkh{ kpi" qvjgt" mg{ "uvcmgj qnfgt" i tqwru" cpf" fgvgt o kpkpi" vjgkt" pggfu" \*30E03."30E04+

## ACADEMIC PROGRAM QUALITY

1P4

CecfgokeRtqitc o "Swcnkv{ "hqewugu"qp"gpuwtkpi "swcnkv{ "cetquu"cmn"rtqitc o u." o qfckvkgu."cpf"nqecvkqpu0" Fguetkdg"vjg"rtqeguugu" hqt"gpuwtkpi "swcnkv{ "cecfgoke"rtqitc o o kpi 0"Vjku"lpenwfgu."dwy"ku"pqv"nk o kvgf"vq." fguetkrvkqpu"qh"mg{ "rtqeguugu" hqt<

- Fgvgt o kpkpi "cpf"eq o o wpkckvki "vjg"rtgrctvkqp"tgswtgf"qh"uwf gpvu" hqt"vjg"urgekLe"ewttkewnc."rtqitc o u."eqwtugu."cpf"ngctpkpi "vjg{ "yknn"rtuwg"\*60C06+
- Gxcnwckpi "cpf"gpuwtkpi "rtqitc o "tkiqt" hqt"cmn" o qfckvkgu."nqecvkqpu."equuqtkc."cpf" y jgp"qhhtkpi "fwn/etgfkv"rtqitc o u" \*50C03."50C05."60C06+
- Cychkpi "rtkq"ngctpkpi "cpf"vcpuhgt"etgfkv"\*60C04."60C05+
- Ugngevkpi."k o rng o gpvkpi."cpf" o ckpvckkpi "urgekcnk | gf"ceetgfkvckqp\*u+\*60C07+
- Cuuguukpi "vjg"ngxgn"qh"qwveq o gu"cwckp o gpv"d{ "i tc fwcvgu"cv"cmn"ngxgnu"\*50C04."60C08+
- Ugngevkpi "vjg"vqqnu o gvjqfulkpuvtw o gpvu"wugf"vq"cuuguu"rtqitc o "tkiqt"cetquu"cmn" o qfckvkgu

1R4

Yjcv"ctg"vjg"tguwnvu" hqt" fgvgt o kpkpi "vjg"swcnkv{ "qh"cecfgoke"rtqitc o uA

- Qwveq o gul o gcuwtgu"vtcemgf"cpf"vqqnu"wkknk | gf
- Uw o o ct{ "tguwnvu"qh"cuuguu o gpvu"\*kpenwfg"vcdngu"cpf"Łiwtgu" y jgp"rquukdng+
- Eq o rctkuqp"qh"tguwnvu" y kvj"kpvgtpcn"vcti gvu"cpf"gzvgtpcn"dgpej o ctmu
- Kpvgrtgvcvkqp"qh"tguwnvu"cpf"kpuki jvu"i ckpgf

1I4

Dcugf"qp"3T6." y jcv"ko rtqxo o gpvu" jcxg"dggp"ko rng o gpvgf"qt" y knn"dg"ko rng o gpvgf"kp"vjg"pgzv"qpg"vq"vjtgg" {gctuA

50C0"Vjg"kpukvwkqpu"fgitgg"rtqitc o u"ctg"cr rtrtkcvg"vq"jki jgt"gfweckqp0

30" Eqwtugu"cpf"rtqitc o u"ctg"ewttgpv"cpf"tgswtgf"ngxgnu"qh" rthqt o cpeg"d{ "uwf gpvu"cr rtrtkcvg"vq"vjg"fgitgg"qt"egtvlkLecvg" cyctfgf0

40" Vjg"kpukvwkqpu"ctkewncvgu"cpf"fkhtgtpvkcvgu"ngctpkpi" i qcnu" hqt"kvu"wpf " " 40

## ACADEMIC STUDENT SUPPORT

1P5

- Cecfgoke"Uvwfgpv"Uwr rqt"hqewugu"qp"u{uyg ou"fguki pgf"vq"jgnr"uwvfgpvu"dg"uweeguuhwnl" Fguetkdg"vjg"rtqeguugu"hqt"fgxgnqrkpi" cpf"fgnkxgtpi"cecfgoke"uwr rqt"vq"uwvfgpvu"Vjku"kpewfgu."dw"ku"pqv"nk"okvgf"vq."fguetkrvkpu"qh"mg{"rtqeguugu"hqt<
- Kfgpvkh{kpi"wpfgtrtgrctgf"cpf"cv/tkum"uwvfgpvu."cpf"fgvgt okpki"vjgkt"cecfgoke"uwr rqt"pggfu"\*50F03+
  - Fgrnq{kpi"cecfgoke"uwr rqt"ugtxkegu"vq"jgnr"uwvfgpvu"ugngev"cpf"uweeguuhwnm{"eq"ongvg"eqwtugu"cpf"rtqitcou"\*50F04+
  - Gpuwtkpi"hcewnv{"ctg"cxckncdng"hqt"uwvfgpv"kpwtk{"\*50E07+
  - Fgvgt okpki"cpf"cfftguukpi"vjg"ngctpkpi"uwr rqt"pggfu"vwvqtkpi."cfxkukpi."nkdct{"ncdqtcvqtkgu."tgugctej."gve0+"qh" uwvfgpvu"cpf"hcewnv{"\*50F03."50F05."50F06."50F07+
  - Gpuwtkpi"uvchh"ogodgtu"yjq"rtqxfkfg"uwvfgpv"cecfgoke"uwr rqt"ugtxkegu"ctg"swcnkŁgf."vtckpgf."cpf"uwr rqtvgf"\*50E08+
  - Eqoo wpkecvkpi"vjg"cxckncdkkv{"qh"cecfgoke"uwr rqt"ugtxkegu"\*50F04+
  - Fgvgt okpki"iqcnu"hqt"tgvgpvkqp."rgtukvpgpeg"cpf"rtqitco"eq"ongvqkq"\*60E03."60E06+
  - Ugngevkpi"vjg"vqqnul"ogvjqfalkpuvtw"gpvu"wugf"vq"gxcnwcvg"vjg"ghhgevkgpguu"cpf"eq"ortgjpgukxpgpguu"qh"uwr rqt"ugtxkegu

1R5

- Yjcv"ctg"vjg"tguwnvu"hqt"fgvgt okpki"vjg"swcnk{"qh"cecfgoke"uwr rqt"ugtxkeguA
- Qweeqogul"gcuwttgu"vtcemgf"cpf"vqqnu"wwknk|gf
  - Uwootc{"tguwnvu"qh"cuuguu"ogpvu"kpewfg"vcdngu"cpf"Łiwtgu"yjpg"rqukdng+"\*60E04."60E06+
  - Eqortkuqp"qh"tguwnvu"ykvj"kpvgtpcn"vctigvu"cpf"gzvgtpcn"dgpej"octmu"\*60E06+
  - Kpvgrtgvckvq"qh"cuuguu"ogpv"tguwnvu"cpf"kpuki"jvu"ickpgf"\*60E04+

1I5

Dcugf"qp"3T7."yjc"ko"rtxq"ogpvu"jcxg"dggp"ko"rng"ogpvgf"qt"yknn"dg"ko"rng"ogpvgf"kp"vjg"pgzv"qpg"vq"vjtg{"gctuA"\*60E05+

50E0"Vjg"kpukvkvkqp"jcu"vjg"hcewnv{"cpf"uvchh"pggfgf"hqt"ghhgevkg."jki"j/swcnk{"rtqitcou"cpf"uwvfgpv"ugtxkegu0  
70" Kpuvtwevqtu"ctg"ceeguukdng"hqt"uwvfgpv"kpwtk{0  
80" Uvchh"ogodgtu"rtqxfkfp"uwvfgpv"uwr rqt"ugtxkegu."uwej"cu"vwvqtkpi."Łpcpekcn"ckf"cfxkukpi."cecfgoke"cfxkukpi."cpf"eq/  
ewttkewnct"cevkxkvkgu."ctg"cr"rtqrtkcvgn{"swcnkŁgf."vtckpgf."cpf"uwr rqtvgf"kp"vjgkt"rtqhuukqpcn"fgxgnqr"ogpv0  
50F0"Vjg"kpukvkvkqp"rtqxfkfgu"uwr rqt"ugtxkegu"uwvfgpv"ngctpkpi"cpf"ghhgevkg"vgcejkpi0  
30" 30"30"30"30"30"30"30"30"

## ACADEMIC INTEGRITY

1P6

Cecfgoke"kpvgitkv{"hqewugu"qp"gvjkecn"rtcevegu"y jkng"rwtuwkpi"mpqyngfi g0""Fguetkdg"vjg"rtqeguugu"hqt"uwr rqtvkpi"gvjkecn"uejqnctn{"rtcevegu"d{"uwwfgpvu"cpf"hcewnv{"Vjku"kpenwfgu."dww"ku"pqv"nk okvgf"vq."fguetkrvkqpu"qh"mg{"rtqeguugu"hqt<

- Gpuwtkpi"htggfqo"qh"gzrtguukqp"cpf"vjg"kpvgitkv{"qh"tgugcte j"cpf"uejqnctn{"rtceveg"\*40F0."40G03."40G05+
- Gpuwtkpi"gvjkecn"ngctpkpi"cpf"tgugcte j"rtcevegu"qh"uwwfgpvu"\*40G04."40G05+
- Gpuwtkpi"gvjkecn"vgcejkipi"cpf"tgugcte j"rtcevegu"qh"hcewnv{"\*40G04."40G05+
- Ugngevkpi"vjg"vqqnulogvjqfulkpuytwogpvu"wugf"vq"gxcnwcvg"vjg"ghhgevkvxgpguu"cpf"eqortgjgpukxgpguu"qh"uwr rqtvkpi"cecfgoke"kpvgitkv{

1R6

Yjcv"ctg"vjg"tguwnvu"hqt"fgvgtokpkpi"vjg"swcnkv{"qh"ngctpkpi"uwr rqtv"u{uygo uA"

- Qwweqogulogcuwtgu"vtcemgf"cpf"vqqnu"wwknk|gf
- Uw o oct{"tguwnvu"qh"ogcuwtgu"\*kpenwfg"vcdngu"cpf"Łiwtgu"y jgtg"cr rtrtkcvg+
- Eqo rctkuqp"qh"tguwnvu"ykvj"kpvgtpcn"vcti gvu"cpf"gzvgtpcn"dgpej o ctmu
- Kpvgrtrtgvckqp"qh"tguwnvu"cpf"kpukijvu"ickpgf









## BUILDING COLLABORATIONS AND PARTNERSHIPS

2P5

Dwknfki "Eqmcdqtcvkqpu"cpf"Rctvpgtj kru"hqewugu"qp"cnki pki ."dwknfki ."cpf"fgvgt o kpkpi "vjg"ghhgevkgpguu"qh"eqmcdqtcvkqpu"cpf" rctvpgtj kru"vq"hwtvjgt"vjg"o kuukqp"qh"vjg"kpukvwkqp"Vjku"kpenwfgu."dvw"ku"pqv"nk o kvgf"vq."fguetkrvkqpu"qh"mg{"rtqeguugu"ht<

- Ugngevkpi "rctvpgtu"ht"eqmcdqtcvkqp"\*g0i0."qvjgt"gfweckqpcn"kpukvwkqpu."ekxke"qti cpk | cvkqpu."dwukpguugu+
- Dwknfki "cpf" o ckpvckkpi "tgncvkqpuj kru"y kvj" rctvpgtu
- Ugngevkpi "vqqnul o gvjqfulkpuvtw o gpvu"vq"cuuguu"rctvpgtj kr"ghhgevkgpguu
- Gxcnwcvkpi "vjg"fgi tgg"vq"y jkej"eqmcdqtcvkqpu"cpf"rctvpgtj kru"ctg"ghhgevkg

2R5

Yjcv"ctg"vjg"tguwnvu"ht"fgvgt o kpkpi "vjg"ghhgevkgpguu"qh"cnki pki "cpf"dwknfki "eqmcdqtcvkqpu"cpf"rctvpgtj kruA"

- Qwveq o gul o gcuwtgu"vtcemgf"cpf"vqqnu"vwknk | gf
- Uw o oct{"tguwnvu"qh" o gcuwtgu"\*kpenwfg"vcdngu"cpf"Łiwtgu"y jgp"rquukdng+
- Eq o rctkuqp"qh"tguwnvu"y kvj"kpvgtpcn"vcti gvu"cpf"gzvgtpcn"dgpej o ctmu
- Kpvgrtgvcvkqp"qh"tguwnvu"cpf"kpuki jvu"i ckpgf

2I5

Dcugf"qp"4T7."y jcv"ko rtxg o gpvu"jcxg"dggp"ko rng o gpvgf"qt"y knn"dg"ko rng o gpvgf"kp"vjg"pgzv"qpg"vq"vj tgg" {gctuA

# AQIP CATEGORY THREE: VALUING EMPLOYEES

Xcniwkp i "G o r n q { g g u " g z r n q t g u " v j g " k p u v k v w k q p u " e q o o k v o g p v " v q " v j g " j k t k p i . " f g x g n q r o g p v . " c p f " g x c n w c v k q p " q h " h c e w n v { . " u v c h h . " c p f " c f o k p k u v t c v q t u 0

## HIRING

3P1

J k t k p i " h q e w u g u " q p " v j g " c e s w k u k v k q p " q h " c r r t q r t k c v g n { " s w c n k L g f l e t g f g p v k c n g f " h c e w n v { . " u v c h h . " c p f " c f o k p k u v t c v q t u " v q " g p u w t g " v j c v " g h h g e v k x g . " j k i j / s w c n k v { " r t q i t c o u " c p f " u v w f g p v " u w r r q t v " u g t x k e g u " c t g " r t q x k f g f 0 " V j k u " k p e n w f g u . " d w v " k u " p q v " n k o k v g f " v q . " f g u e t k r v k q p u " q h " m g { " r t q e g u u g u " h q t <

- T g e t w k v k p i . " j k t k p i . " c p f " q t k g p v k p i " g o r n q { g g u
- F g u k i p k p i " j k t k p i " r t q e g u u g u " v j c v " t g u w n v " k p " u v c h h " c p f " c f o k p k u v t c v q t u " y j q " r q u u g u " v j g " t g s w k t g f " s w c n k L e c v k q p . " u m k n u . " c p f " x c n w g u " \* 50E08+
- F g x g n q r k p i " c p f " o g g v k p i " c e c f g o k e " e t g f g p v k c n k p i " u v c p f c t f u " h q t " h c e w n v { . " k p e n w f k p i " v j q u g " k p " f w c n " e t g f k v . " e q p v t c e v w c n . " c p f " e q p u q t v k c " r t q i t c o u " \* 50E03 . " 50E04+
- G p u w t k p i " v j g " k p u v k v w k q p " j c u " u w h L e k g p v " p w o d g t u " q h " h c e w n v { " v q " e c t t { " q w v " d q v j " e n c u u t q q o " c p f " p q p / e n c u u t q q o " r t q i t c o u " c p f " c e v k x k v k g u " \* 50E03+
- G p u w t k p i " v j g " c e s w k u k v k q p " q h " u w h L e k g p v " p w o d g t u " q h " u v c h h " v q " r t q x k f g " u w w f g p v " u w r r q t v " u g t x k e g u "

3R1

Y j c v " c t g " v j g " t g u w n v " h q t " f g v g t o k p k p i " k h " t g e t w k v o g p v . " j k t k p i . " c p f " q t k g p v k p i " r t c e v k e g u " c u u w t g " g h h g e v k x g " r t q x k u k q p " h q t " r t q i t c o u " c p f " u g t x k e g u A "

- Q w e e q o g u l o g c u w t g u " v t c e m g f " c p f " v q q n u " w v k n k | g f
- U w o o c t { " t g u w n v " q h " o g c u w t g u " \* k p e n w f g " v c d n g u " c p f " L i w t g u " y j g p " r q u u k d n g +
- E q o r e t k u q p " q h " t g u w n v " y k v j " k p v g t p c n " v c t i g v u " c p f " g z v g t p c n " d g p e j o c t m u
- k p v g r t g v c v k q p " q h " t g u w n v " c p f " k p u k i j v u " i c k p g f

3I1

D c u g f " q p " 5 T 3 . " y j c v " k o r t q x g o g p v u " j c x g " d g g p " k o r n g o g p v g f " q t " y k n n " d g " k o r n g o g p v g f " k p " v j g " p g z v " q p g " v q " v j t g g " { g c t u A

50E0" V j g " k p u v k v w k q p " j c u " v j g " h c e w n v { " c p f " u v c h h " p g g f g f " h q t " g h h g e v k x g . " j k i j / s w c n k v { " r t q i t c o u " c p f " u v w f g p v " u g t x k e g u 0

30" V j g " k p u v k v w k q p " j c u " u w h L e k g p v " p w o d g t u " c p f " e q p v k p w k v { " q h " h c e w n v { " o g o d g t u " v q " e c t t { " q w v " d q v j " v j g " e n c u u t q q o " c p f " v j g " p q p / e n c u u t q q o " t q n g u " q h " h c e w n v { . " k p e n w f k p i " g 0 i 0 . " q x g t u k i j v " q h " v j g " e w t t k e w n w o " c p f " g z r g e v c v k q p u " h q t " u w w f g p v " r g t h q t o c p e g = " g u v c d n k u j o g p v " q h " c e c f g o k e " e t g f g p v k c n u " h q t " k p u v t w e v k q p c n " u v c h h = " k p x q n x g o g p v " k p " c u u g u o o g p v " q h " u v w f g p v " h g c t p k p i 0

40" C n n " k p u v t w e v q t u " c t g " c r r t q r t k c v g n { " e t g f g p v k c n g f . " k p e n w f k p i " v j q u g " k p " f w c n " e t g f k v . " e q p v t c e v w c n . " c p f " e q p u q t v k c n " r t q i t c o u 0

80" U v c h h " o g o d g t u " r t q x k f k p i " u w w f g p v " u w r r q t v " u g t x k e g u . " u w e j " c u " v w w t k p i . " L p c p e k c n " c k f " c f x k u k p i . " c e c f g o k e " c f x k u k p i . " c p f " e q / e w t t k e w n c t " c e v k x k v k g u . " c t g " c r r t q r t k c v g n { " s w c n k L g f . " v t c k p g f . " c p f " u w r r q t v g f " k p " v j g k t " r t q h g u u k q p c n " f g x g n q r o g p v 0

## EVALUATION AND RECOGNITION

3P2

Gxcnwcvkqp"cpf"tgeq i pkvkqp"hqewugu"qp"rtqeguugu"vjcv"cuuguu"cpf"tgeq i pk | g"hcwvnnv{"uvchh."cpf"cf o kpkuvtcvqtuø"eqpvtkdwwkqpu"vq"vjg"kpukvwwkqp"Vjku"kpenwfgu."dvw"ku"pqv"nk o kvgf"vq."fguetkrvkqpu"qh"mg {"rtqeguugu"hqtc

- Fguk i pki "rgthqt o cpeg" gxcnwcvkqp"u {uvgo u"hqtc"cn" g o rnq {gg
- Uqnkek i kpi "kprwv"htq o "cpf"eq o o wpkecvkpi "gzrgevcvkqpu"vq"hcwvnnv {"uvchh."cpf"cf o kpkuvtcvqtu
- Cnk i pki "vjg" gxcnwcvkqp"u {uvgo "ykvj"kpukvwwkqpcn"qdlgevkxgu"hqtc"dqvj"kpuvtwewkqpcn"cpf"pqp/kpuvtwewkqpcn"rtq i tc o u"cpf"ugtxkegu
- Wvknk | kpi "gucvcdnkujgf"kpukvwwkqpcn"rqnkekgu"cpf"rtqegfwtgu"vq"tgiwnctn {"gxcnwcvg"cn"hcwvnnv {"uvchh."cpf"cf o kpkuvtcvqtu" \*50E05+
- Gucvcdnkuj kpi "g o rnq {gg"tgeq i pkvkqp."eq o rgpucvkqp."cpf"dgpgŁ"u {uvgo u"vq"rtq o qvg"tvgpvkqp"cpf"jki j"rgthqt o cpeg
- Rtq o qvkpi "g o rnq {gg"ucvkuhcevkqp"cpf"gp i c i g o gpv

3R2

Yjcv"ctg"vjg"tguwvnu"hqtc"fgvgt o kpkpi "kh" gxcnwcvkqp"rtqeguugu"cuuguu"g o rnq {gg"uø"eqpvtkdwwkqpu"vq"vjg"kpukvwwkqpuA

- Qwveq o gul o gcuwtgu"vtcemgf"cpf"vqqnu"vknk | gf
- Uw o o ct {"tguwvnu"qh" o gcuwtgu" \*kpenwfg"vcdngu"cpf"Ł i wtgu"y jgp"rqqukdng+
- Eq o rctkuqp"qh"tguwvnu"ykvj"kpvgtpcn"vct i gvu"cpf"gzvgtpcn"dgpej o ctmu
- Kpvgrtgvckqp"qh"tguwvnu"cpf"kpuki jvu" i ckpgf

3I2

Dcugf"qp"5T4."y jcv"ko rtq xg o gpvu"jcxg"dggp"ko r ng o gpvgf"qt"y knn"dg"ko r ng o gpvgf"kp"vjg"pgzv"qpq"vq"vj tgg" {gctuA

50E0"Vjg"kpukvwwkqp"jcu"vjg"hcwvnnv {"cpf"uvchh"pggfgf"hqtc"ghhgevkxg."jki j/swcnkv {"rtq i tc o u"cpf"uwvfgpv"ugtxkegu0

50" Kpuvtwewqtu"ctg" gxcnwcvgf"tgiwnctn {"kp"ceeqf cpeg"ykvj" gucvcdnkujgf"kpukvwwkqpcn"rqnkekgu"cpf"rtqegfwtgu0






## STRATEGIC PLANNING

4P2

Uvtevgike"Rncppki"hqewugu"qp"jqy"vjg"kpukvwkqp"cejkgxgu"kvu"okuukqp"cpf"xkukqp" Fguetkdg"vjg"rtqeguugu"hqt"eqo"owpkecvki."  
rncppki."koringogpki."cpf"tgxkyki"vjg"kpukvwkqp"rncpu"cpf"yjq"ku"kpqxngf"kp"vjgug"rtqeguugu"Vjku"kpenwfgu."dvw"ku"  
pqv"nkokvgf"vq."fguetkrvkpu"qh"mg{"rtqeguugu"hqt<

- Gpiciki"kpvgtpcn"cpf"gzvtpcn"uvcmgjqnfgtu"kp"uvtevgike"rncppki" \*70E05+ 
-



## LEADERSHIP

4P3

Ngc fgtujkr "hqewugu"qp" i qxgtpcpeg"cpf"ngc fgtujkr"qh"vjg"kpukvwkqp0" Fguetkdg"vjg"rtqeguugu"hqt"gpuwtkpi"uqwpf"cpf"ghhgevkg"ngc fgtujkr"qh"vjg"kpukvwkqp"cpf" yjq"ku"kpqxngxf"kp"vjqug"rtqeguugu0"Vjku"kpewfgu."dwv"ku"pqv"nk"okvgf"vq."fguetkrvkqpu"qh"mg{"rtqeguugu"hqt<

- Guvcdnukjki"cr rtqr tkvg"dqctf/kpukvwkqpcn"tgncvkqpujkr"vq"uwr r qtv"ngc fgtujkr"cpf" i qxgtpcpeg"\*40E06+
- Guvcdnukjki"qxgtuki jv"tguqpukdknkvgu"cpf"rqnekgu"qh"vjg" i qxgtkpi"dqctf"\*40E05."70D03."70D04+
- Ockpvckkpi"dqctf"qxgtuki jv."y jkng"fgngi cvkpi" o cpc ig o ggv"tguqpukdknkvgu"vq"cf o kpluvtcvqtu."cpf"cecfgoke" o cvgtu"vq" hcewnv {"\*40E06+"}
- Gpuwtkpi"qrgp"eq o o wpkecvkqp"dgvy ggp"cpf"c o qpi"cm"eqnng i gu."fkxkukqpu."cpf"fg rctv o gpvu
- Eqmcdqtcvkpi"cetquu"cm"wpkvu"vq"gpuwtg"vjg" o ckv gpcpeg"qh"jki j"cecfgoke"uvcpfctfu"\*70D05+
- Rtqxkfkpi"ghhgevkg"ngc fgtujkr"vq"cm"kpukvwkqpcn"uvcmgjqnfgtu"\*40E03."40E04+
- Fgxgnqrkpi"ngc fgtu"cv"cm"ngxgnu" y kv jkp"vjg"kpukvwkqp
-

## INTEGRITY

4P4

Kpvg i tkv { "hqewugu"qp"jqy"vjg"kpukvwvkqp"gpwttgu"ng i cn"cpf"gvjkecn"dgjcxkqt"cpf"hwvLnu"kvu"uqekgvcn"tgu rqpukdnkvku0" Fguetkdg"vjg"rtqeguugu"ht"fgxgnqrkpi"cpf"eq o o wpkecvkpi"ng i cn"cpf"gvjkecn"uvcpfctfu." o qpkvqtkpi"dgjcxkqt"vq"gpwttg"uvcpfctfu"ctg" o gv."cpf"yjq"ku"kpqxqxf"kp"vjqug"rtqeguugu0"Vjku"kpenwfgu."dwv"ku"pqv"nk o kvgf"vq."fguetkrvkqpu"qh"mg { "rtqeguugu"ht<

- Fgxgnqrkpi"cpf"eq o o wpkecvkpi"uvcpfctfu
- Vtckpki"g o rntq { ggu"ht"ng i cn"cpf"gvjkecn"dgjcxkqt
- Oqfgnkpi"gvjkecn"cpf"ng i cn"dgjcxkqt"htq o "vjg"jki j guv"ngxgmu"qh"vjg"qti cpk | cvkqp
- Gpuwtkpi"vjg"gvjkecn"rtcewkeg"qh"cn"g o rntq { ggu"\*40C0+
- Qrgtcvki"Łpcpeken."cecfgo ke."rgtuqppgn."cpf"cwzknkct { "hwpevkqpu"ykvj"kpvg i tkv { . "kpenwfkpi"hqnnqy kpi"hckt"cpf"gvjkecn"rqnekgu"cpf"cfjgtpki"vq"rtqeguugu"ht"vjg"i qxgtpki"dqctf."cf o kpkuvtcvkqp."hcewnv { . "cpf"uvchh"\*40C0+
- Ocmkpi"kphqt o cvkqp"cdqww"rtqi tco u."tgswtg o gpvu."hcewnv { "cpf"uvchh."equvu"vq"uvwfgpvu."eqpvtqn."cpf"ceetgfkvcvkqp"tgncvkqpujkru"tgcfnk { "cpf"engctn { "cxckncdng"vq"cn"eqpukvwgpvu"\*40D0+

4R4

Yjcv"ctg"vjg"tguwnvu"ht"gpwttkpi"kpukvwvkqpcn"kpvg i tkv { A"

- Qwveq o gul o gcuwtgu"vtcemgf"cpf"vqqnu"wwknk | gf
- Uw o oct { "tguwnvu"qh" o gcuwtgu"\*kpenwfg"vcdngu"cpf"Ł i wtgu"y jgp" rquukdng+
- Eq o rctkuqp"qh"tguwnvu"ykvj"kpvgtpcn"vcti gvu"cpf"gzvgtpcn"dgpej o ctmu
- Kpvgrtrtgvckqp"qh"tguwnvu"cpf"kpuki jvu"i ckpgf

4I4

Dcugf"qp"6T6."y jcv"ko rtxg o gpvu"jcxg"dggn"ko rntg o gpvgf"qt"y knn"dg"ko rntg o gpvgf"kp"vjg"pgzv"qpg"vq"vjtg" { gctuA

40C0"Vjg"kpukvwvkqp"qrgtcvku"ykvj"kpvg i tkv { "kp"kvu"Łpcpeken."cecfgo ke."rgtuqppgn."cpf"cwzknkct { "hwpevkqpu"kv"guvcdnkujgu"cpf"hqnnqy u"hckt"cpf"gvjkecn"rqnekgu"cpf"rtqeguugu"ht"kvu"i qxgtpki"dqctf."cf o kpkuvtcvkqp."hcewnv { . "cpf"uvchh0

40D0"Vjg"kpukvwvkqp"rtgugpvu"kvugnh"engctn { "cpf"eq o rntggn { "vq"kvu"uvwfgpvu"cpf"vq"vjg"rwdnke"ykvj"tgictf"vq"kvu"rtqi tco u."tgswtg o gpvu."hcewnv { "cpf"uvchh."equvu"vq"uvwfgpvu."eqpvtqn."cpf"ceetgfkvcvkqp"tgncvkqpujkru0

# AQIP CATEGORY FIVE: KNOWLEDGE MANAGEMENT AND RESOURCE STEWARDSHIP

Mpqyngfi g"Opcig o gpv"cpf" Tguwte g"Uvgyctfu jkr" cff tguugu" o pcig o gpv"qh"vjg" Luecn." rj {ukecn." vge j pqqi kecn." cpf" kphqto cvkqp" kphctcvtwevwtgu" fgukipgf"vq" r tqxkfg" cp" gpxktqo gpv"kp" y jkej" ngctpkpi" ecp" vj tkxg0

## KNOWLEDGE MANAGEMENT

5P1

Mpqyngfi g"Opcig o gpv" hqewugu" qp" j qy" fcvc." kphqto cvkqp." cpf" r gthqt o cpeg" tguwnvu" ctg" wugf" kp" fgekukqp/ o cmkpi" r t qeguugu" cv" cnn" ngxgnu" cpf" kp" cnn" rctvu" qh" vjg" kpukvwkqp0" Fguetkdg" vjg" r t qeguugu" hqt" mpqyngfi g" o pcig o gpv" cpf" y j q" ku" kpxqnxgf" kp" vj qug" r t qeguugu0" Vj ku" kpenwfgu." dwv" ku" pqv" nk o kvgf" vq." fguetkrvkpu" qh" mg { " r t qeguugu" hqt <

- Ugngevkpi." qti cpk | kpi." cpcn { | kpi." cpf" u jctkpi" fcvc" cpf" r gthqt o cpeg" kphqto cvkqp" vq" uwr r qtv" rncppkpi." r t qeguugu" ko r t qxg o gpv." cpf" fgekukqp/ o cmkpi"
- Fvgto kpkpi" fcvc." kphqto cvkqp." cpf" r gthqt o cpeg" tguwnvu" vj cv" wpkvu" cpf" fg rctv o gpvu" pggf" vq" rncp" cpf" o pcig" ghgcvkxgn {
- Ocmkpi" fcvc." kphqto cvkqp." cpf" r gthqt o cpeg" tguwnvu" tgc fkn { " cpf" tgnkcdn { " cxckncdng" vq" vjg" wpkvu" cpf" fg rctv o gpvu" vj cv" fgrgpf" wrqp" vj ku" kphqto cvkqp" hqt" qrgtcvkqpcn" ghgcvkxgpguu." rncppkpi." cpf" ko r t qxg o gpvu
- Gpuwtkpi" vjg" vk o gnkpguu." ceewtce { . " tgnkcdnk v { . " cpf" ugewtkv { " qh" vjg" kpukvwkqp0" mpqyngfi g" o pcig o gpv" u { uvgo \*u+ " cpf" tgnvcgf" r t qeguugu"

5R1

Y jcv" ctg" vjg" tguwnvu" hqt" fvgto kpkpi" j qy" fcvc." kphqto cvkqp." cpf" r gthqt o cpeg" tguwnvu" ctg" wugf" kp" fgekukqp/ o cmkpi" r t qeguugu" cv" cnn" ngxgnu" cpf" kp" cnn" rctvu" qh" vjg" kpukvwkqpA

- Qwveq o gul o gcuwtgu" vtcemgf" cpf" vqqu" wvknk | gf" \*kpenwfkpi" uqhvyctg" rncvhqt o u" cpf lqt" eqpv tcevfg" ugtxkegu+
- Uw o oct { " tguwnvu" qh" o gcuwtgu" \*kpenwfg" vcdngu" cpf" L i wtgu" y jgp" rquukdng+
- Eq o rctkuqp" qh" tguwnvu" y kvj" kpvgtpcn" vcti gvu" cpf" gzvgtpcn" dgpe j o ctmu
- Kpvgrtgv cvkqp" qh" tguwnvu" cpf" kpuk i jvu" i ckpgf

5I1

Dcugf" qp" 7T3." y jcv" ko r t qxg o gpvu" jcxg" dggp" ko r ng o gpvgf" qt" y knn" dg" ko r ng o gpvgf" kp" vjg" pgzv" qps" vq" vj tgg" { gctuA

70C0Vjg"kpukvwkqpøu"tguqwteg"dcug"uw r rqtvu"kvu"ewttgpn"gfweckqpcn"rtqi te o u"cpf"kvu"rncpu"hqt" o ckpvckkpi "cpf"uvtgpi vjgpkpi "  
vjgkt"swcnkv{"kp"vjg"hwwtg)  
30" "

# AQIP CATEGORY 6: QUALITY OVERVIEW

Swcnkv{"Qxgtxky"hqewugu"qp"vjg"Eqvkwqwu"Swcnkv{"K o r t q x g o g p v"ewnwvtg"cpf"kphtcvtwevwtg"qh"vjg"kpukvwwkqp"V j k u"ecvgiqt{"ikxgu"vjg"kpukvwwkqp"e j c p e g"v q"t g f g e v"q p"cmn"kvu"swcnkv{"k o r t q x g o g p v"kpukvwwkqp"j q y"v j g{"c t g"kpvg i t c v g f."c p f"j q y"v j g{"e q p v t k d w v g"v q" k o r t q x g o g p v"q h"v j g"kpukvwwkqp"}

## QUALITY IMPROVEMENT INITIATIVES

**6P1** Swcnkv{"K o r t q x g o g p v"K p k v c v k x g u"hqewu"qp"vjg"Eqvkwqwu"Swcnkv{"K o r t q x g o g p v"\*E S K+"k p k v c v k x g u"v j g"kpukvwwkqp"ku"gp i c i g f"kp" c p f"j q y"v j g{"y q t m"v q i g v j g t"y k v j k p"v j g"kpukvwwkqp"V j k u"p e n w f g u."d w v"ku"p q v"n k o k v g f"v q."f g u e t k r v k q p u"q h"m g{"r t q e g u u g u"h q t" c p f"j q y"v j g{"k p x q n x g f"kp"v j q u g"r t q e g u u g u"V j k u"p e n w f g u."d w v"ku"p q v"n k o k v g f"v q."f g u e t k r v k q p u"q h"m g{"r t q e g u u g u"h q t" <ul style="list-style-type: none;">- U g n g e v k p i."f g r n q{"k p i."c p f"g x c n w c v k p i"swcnkv{"k o r t q x g o g p v"kpukvwwkqp"}
- C n k i p k p i"v j g"U{"u v g o u"R q t v h q n k q."C e v k p"R t q l g e v u."Swcnkv{"E j g e m/W r."c p f"U v t c v g i{"H q t w o u

**6R1** Y j c v"c t g"v j g"t g u w n v u"h q t"e q v k w q w u"swcnkv{"k o r t q x g o g p v"kpukvwwkqp"}

**6I1** D c u g f"q p"8 T 3."y j c v"swcnkv{"k o r t q x g o g p v"kpukvwwkqp"j c x g"d g g p"k o r n g o g p v g f"q t"y k m"d g"k o r n g o g p v g f"kp"v j g"p g z v"q p g"v q"v j t g g" {gctua

## CULTURE OF QUALITY

**6P2** E w n w v t g"q h"Swcnkv{"h q e w u g u"q p"j q y"v j g"kpukvwwkqp"kpvg i t c v g u"e q v k w q w u"swcnkv{"k o r t q x g o g p v"kp v q"kvu"e w n w v t g"V j k u"p e n w f g u."d w v"ku"p q v"n k o k v g f"v q."f g u e t k r v k q p u"q h"m g{"r t q e g u u g u"h q t" <ul style="list-style-type: none;">- F g x g n q r k p i"cp"kphtcvtwevwtg"cpf"rtqxfkpi"tguqwtegu"vq"uwr rqtvc"ewnwvtg"qh"swcnkv{
-